



Bowel Health Alliance

Supporting those with bowel conditions and promoting accessible facilities



Accredited Advocate Organization

Our Mission

The Bowel Health Alliance is dedicated to supporting individuals living with bowel conditions such as Crohn's disease, ulcerative colitis, irritable bowel syndrome (IBS), and other digestive health challenges. We believe that everyone deserves access to clean, accessible, and dignified toilet facilities when they need them most.

Our work focuses on:

- Raising awareness** about bowel conditions and their impact on daily life
- Advocating for better facilities** that meet the specific needs of our community
- Providing support and resources** to individuals and families affected by bowel conditions
- Working with businesses and councils** to improve toilet accessibility standards
- Supporting research** into better treatments and management strategies

Our Accreditation Requirements

To receive the Bowel Health Alliance accreditation, toilet facilities must meet the following standards:

Essential Requirements

- Hook on door** - To hang clothing, handbags and luggage while changing medical appliances, providing more space in the cubicle
- Shelf space** - To enable users to spread out their items easily and avoid using unsanitary surfaces
- Mirror** - To enable users to see their medical appliances while changing them
- Disposal bin in every cubicle** - To avoid embarrassment when disposing of medical waste in public view
- Clean and well-maintained** - Regular cleaning schedules and good hygiene standards

Preferred Features

- Changing facilities** - Adult changing tables for those who need them
- Quiet spaces** - Reduced noise levels for those with sensory sensitivities
- Extended hours** - Availability during peak need times
- Staff awareness** - Understanding of bowel condition needs
- Emergency access** - Ability to access facilities outside normal hours

Why These Standards Matter

For people with bowel conditions, finding a suitable toilet facility can be a matter of urgency and dignity. Our accreditation ensures that facilities meet the specific needs of our community, providing peace of mind and reducing anxiety about accessing facilities when needed.

Technical Specifications

**Hook placement:** One hook at a height where items will not touch the floor is recommended. British Standards suggest two clothes hooks, one at 1050mm and the other at 1400mm above the floor.

**Shelf specifications:** British Standards suggest a flat topped close-coupled cistern providing a changing surface. For high or low level cisterns, a separate shelf 125mm to 150mm deep and preferably 400mm wide, with its surface 950mm above floor level, should be provided.

Our Accredited Facilities

We have accredited **47 facilities** across the UK that meet our standards. These facilities display our logo and accreditation details on the Toiletly map.

47

Accredited Facilities

23

Cities Covered

12

Months Active

Find Our Accredited Facilities

Look for toilets with our Bowel Health Alliance logo on the Toiletly map. These facilities have been verified to meet our standards and provide the support our community needs.

Get in Touch

General Inquiries

Email: [info@bowelhealthalliance.org.uk](mailto:info@bowelhealthalliance.org.uk)

Phone: [0800 123 4567](tel:08001234567)

Hours: Monday - Friday, 9:00 AM - 5:00 PM

Support Services

Helpline: [0800 987 6543](tel:08009876543)

Support Email: [support@bowelhealthalliance.org.uk](mailto:support@bowelhealthalliance.org.uk)

Hours: Monday - Sunday, 8:00 AM - 8:00 PM

Office Address

**Bowel Health Alliance**  
123 Health Street  
London, SW1A 1AA  
United Kingdom

Support Our Work

Your donations help us continue our important work supporting people with bowel conditions and advocating for better facilities.

How Your Donation Helps

- £10** - Helps us accredit one new facility
- £25** - Provides support materials for our helpline
- £50** - Funds awareness campaigns in local communities
- £100** - Supports our advocacy work with councils and businesses
- £250** - Helps fund research into better facility standards

Ways to Donate



Donate Online

Bank Transfer:

Account: Bowel Health Alliance  
Sort Code: 12-34-56  
Account: 12345678  
Reference: Your Name

**Cheque:** Made payable to "Bowel Health Alliance"

Resources and Information

For Individuals

- [Living with Bowel Conditions - A Guide](#)
- [Travel Tips and Planning](#)
- [Understanding Your Rights](#)
- [Support Groups and Networks](#)
- [Emergency Planning Resources](#)

For Businesses

- [Making Your Facilities Accessible](#)
- [Staff Training Resources](#)
- [Accreditation Application Guide](#)
- [Best Practice Guidelines](#)
- [Partnership Opportunities](#)

← Back to Advocates Program